

June 17, 2015

The Honorable Tom Wheeler  
Chairman  
Federal Communications Commission  
445 12th Street, SW  
Washington, DC 20554

Re: GN Docket No. 13-5, Technology Transitions; GN Docket No. 12-353, AT&T  
Petition to Launch a Proceeding Concerning the TDM-to-IP Transition; WC Docket  
No. 05-25, Special Access for Price Cap Local Exchange Carriers.

Dear Chairman Wheeler:

I am writing on behalf of The Kessler Collection, which includes a portfolio of more than ten artistically inspired boutique hotels and residential properties. We are headquartered in Orlando, Florida, and our properties stretch over six additional states including Alabama, Colorado, Georgia, New Mexico, North Carolina, and South Carolina.

The Kessler Collection's world-class destination resorts provide an entertainment and comfort experience without compare. Known for a blend of distinctive architecture, rare art, and music, we pride ourselves on delivering an unforgettable stay. Customer service is at the top of our list for curating such an inspiring experience.

Both leisure and business travelers who choose a Kessler Collection hotel expect the very best, and we cannot afford to have any downtime or delays in our broadband and IT services.

This is about much more than our guests being able to surf the web at the pool. It's about providing world class IT services for conferences and large events. Broadband is the link between our hotels for booking and management of our staff. It is also critical for delivering a faster check-in experience, and providing seamless financial transactions over broadband networks at our spas, shops, and restaurants.


We take selection of the communications service provider for our hotels very seriously. We scrutinize multiple communications providers' options, and leveraging the benefits of competition, we seek to attain targeted solutions to meet our advanced service needs. Our experience is robust competition in the communications marketplace results in lower prices and more service innovation.

As the Commission begins the thoughtful process of transitioning broadband networks for our nation, we strongly encourage you to continue to make it possible

for customers to select the broadband provider they desire. Especially for businesses like ours, which operate multiple locations across multiple states.

The Kessler Collection has thrived because we provide an experience and service for our customers that is without match. We expect the same from our broadband provider, and ask you to uphold and protect vibrant competitive choice during technology transitions. This will enable us to continue meeting the high standard of quality and customer service that our guests associate with The Kessler Collection culture and brand.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laura VanTil', with a stylized flourish at the end.

Laura VanTil  
The Kessler Collection

cc: Commissioner Mignon Clyburn  
Commissioner Jessica Rosenworcel  
Commissioner Ajit Pai  
Commissioner Michael O'Rielly  
Jonathan Sallet  
Matthew DelNero  
Gigi Sohn  
Howard Symons